

Hotel Accessibility Information:

Hotel address: Hilton Toronto 145 Richmond Street West, Toronto, Ontario, M5H 2L2

Contacts

For hotel-related accessibility queries, please contact the hotel front staff directly at +1 416-869-3456. For all other accessibility-related matters, please contact the local host, David Ciavatta david.ciavatta@torontomu.ca

The complete list of hotel amenities and accessibility details is [here](#).

Hotel accessibility features

The Hilton Toronto fully complies with ADA guidelines. The entrance, elevators, parking, front desk, swimming pool, meeting spaces, and the restaurant on the main level, Tundra. Routes between these are also accessible.

An accessible suite is available by request. See below, and also the end of this document for a detailed list of specific accessibility features available in the hotel.

The accessible suite

The accessible suite has one king bed and is a junior suite, with a small sitting area and features a roll-in shower and strobe alarm. The complete accessibility details of the suite can be accessed [here](#). Some key highlights include: separate bathtub and shower; hand-held shower; roll-in shower; grab bars in the bathroom; lowered sink; lowered peephole; audible and visual alarms. The doors of the accessible junior suite provide 32” wide clearance.

Hotel pet policy

Pets are allowed for a fee of CAD \$75. Maximum pet weight is 80lb.

Gender neutral bathrooms

There will be one bathroom designated all gender close to the conference space.

Light and sound sensitivities

- There are no flickering lights, and no significant echo in the meeting rooms.
- The room reserved for EC meetings can indeed be used as a quiet room (it is located away from the main meeting spaces, and it has a door to help block any hallway noise). Also, there are no other meetings happening at the same time as SPEP (we are using all their available meeting rooms), so there should not be excess noise from other groups.

Microphones and other AV in meeting rooms

Basic microphones will be available in most meeting rooms. Additional AV, such as a screen and a projector, will be available in a limited number of rooms, including the large room used for

plenary sessions and the annual business meeting. One medium-sized meeting room will have an Owl 360 for use for a limited number of pre-approved remote presentations.

Quiet room

The EC meeting room will be a quiet room available to conference attendees during the hours of the conference (Thursday afternoon through Saturday evening).

Printing

There is no business center at the hotel. The closest available printing service is [The Printing House](#) (TPH) at 130 Adelaide St. W. It is in the basement, accessed through the PATH (underground pedestrian walkway – map [here](#)). Same-day printing is possible, either by email or USB.

Wi-Fi

To access the hotel's free Wi-Fi, you must be a Hilton Honors member. See this [website](#) to sign up for the free Hilton Honors program.

Dining – in-hotel

[Tundra restaurant](#) is on the main level, and fully accessible. It is open to the lobby, so it may be on the noisy side. Tundra's menu can be found [here](#).

Monday – Friday: 6:30 am – 10:30 am, 11:30 am – 2 pm, 5 pm – 10 pm

Saturday – Sunday: 6:30 am – 11 am, 11:30 am – 2 pm, 5 pm – 10 pm.

[Ruth's Chris Steakhouse](#) is another dining option at the hotel, with a smart casual dress code. You may charge your bill to your room. View the menu [here](#).

Monday – Thursday: 5 pm – 10 pm

Friday: 12 pm – 10:30 pm

Saturday: 4:30 pm – 10:30 pm

Sunday: 4 pm – 9 pm

[Room service](#) is available from 6:30am to 10:30am, and 5pm to 11pm every day.

Dining – nearby

Lunch options

- [Azkadenya](#) (235 Queen St. W) is a take-out Mediterranean restaurant, two blocks West and one block North of the hotel. The website with the menu and location is [here](#). The food comes highly recommended!

- Green Box (200 University Ave.) is a casual soup, salad, poke bowl, and sandwich spot. They are closed on weekends. See the menu [here](#).
- Cafe Landwer (165 University Ave.) serves Mediterranean brunch and dinner. See the menu [here](#).
- The Burger's Priest (212 Adelaide St. W) is a popular 'bible-themed' Toronto burger chain. There are vegan and vegetarian burgers available. Gluten-free buns come at a surcharge of \$2.50, and substituting a lettuce-wrap is also possible. See the menu [here](#).
- Flame Sushi (204 Queen St. W) has lunch specials and vegan sushi options. See the menu [here](#).

Dinner options

- Rosalinda (133 Richmond St. W) is an upscale vegan Mexican restaurant on the same block of Richmond St as the hotel. See the menu [here](#).
- Pizzeria Libretto (155 University Ave.) is a popular Toronto chain for wood-fired Neapolitan style pizza. See the menu [here](#). Note that gluten free crusts are available for a \$6 charge.
- Cafe Landwer (165 University Ave.) serves Mediterranean brunch and dinner. See the menu [here](#).
- The Burger's Priest (212 Adelaide St. W) is a popular 'bible-themed' Toronto burger chain. There are vegan and vegetarian burgers available. Gluten-free buns come at a surcharge of \$2.50, and substituting a lettuce-wrap is also possible. See the menu [here](#).
- PLANTA Queen (180 Queen St. W) is an upscale vegan Asian fusion restaurant. See the menu [here](#).
- PAI (18 Duncan St.) is a popular Northern Thai restaurant with vegan, vegetarian and gluten-free options. See the menu [here](#).
- Byblos (11 Duncan St.) is a popular upscale Middle Eastern restaurant with vegan, vegetarian and gluten-free options. See the menu [here](#).

Coffee

- Cafe Landwer
- HotBlack Coffee (245 Queen St. W)
- Sam James Coffee Bar (150 King St. W, in the PATH)

Detailed list of accessibility features available in the hotel:

- Accessible elevators
- Accessible guest rooms with mobility features with entry or passage doors that provide 32" of clear width
- Accessible hotel restaurant
- Accessible meeting rooms

- Accessible parking
- Accessible public entrance
- Accessible registration desk
- Accessible route from the accessible public entrance to the accessible guestrooms
- Accessible route from the accessible public entrance to the registration area
- Accessible route from the hotel's accessible entrance to the meeting room/ballroom area
- Accessible route from the hotel's accessible public entrance to at least one restaurant
- Accessible route from the hotel's accessible public entrance to the swimming pool
- Accessible swimming pool
- Audible alarms
- Audible alerts in elevators
- Bathroom doors at least 32 inches wide
- Bedroom doors at least 32 inches wide (812 mm)
- Braille elevator
- Braille room numbers
- Does Hotel comply with all local and/or national disability laws (out
- Emergency Call Button on Phone
- Evacuation chair available to help evacuate a disabled person
- Grab bars in bathroom
- Hotel complies with ADA Guidelines
- Level or ramp entrance into the building
- Lower or Adjustable Closet Rod
- Lowered bed
- Lowered emergency evacuation instructions
- Lowered light switches
- Lowered peep hole in door
- Lowered shelf storage
- Lowered sink
- Lowered thermostat controls
- Phone Audio/Vibrate/Strobe
- Portable shower chairs
- Public Areas/Facilities accessible for physically challenged
- Raised toilet seat
- Remote Control Curtains/Shades
- Roll-in Shower
- Room Accessible by Request
- Rooms accessible to wheelchairs (no steps)
- Service support animals welcome
- Strobe alarms
- Swimming pool hoist for pool access
- Van-accessible parking in the self-parking facility
- Visual alarm for hearing impaired
- Visual alarms for hearing impaired in hallways
- Visual alarms for hearing impaired in public areas
- Wheelchair ramp for lobby/reception access